TALENTORA

Empowering People. Elevating Organizations.

RC: 9492005

SERVICE BROCHURE

Practical human capital, talent and workforce performance solutions for growing organizations.

Empowering People. Elevating Organizations.

We help clients diagnose capability gaps, design practical people solutions, and deliver measurable performance improvement.

LEARNING	TALENT	PERFORMANCE
Capability development that improves knowledge, behavior and execution.	Recruitment and onboarding support that strengthens workforce quality.	People-focused consulting that connects training to business outcomes.

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WHAT WE HELP CLIENTS SOLVE

The people-side problems that quietly reduce business performance

Many organizations do not fail because people are unwilling. They struggle because people are unclear, unsupported, poorly onboarded, inconsistently trained, or measured against weak performance systems.

- **Capability Gaps**

  Employees lack the required knowledge, confidence or behavior to execute consistently.

- **Weak Onboarding**

  New hires take too long to become productive because induction is informal or inconsistent.

- **Low Training Impact**

  Training happens, but business outcomes, behavior change and follow-up are not properly tracked.

- **Unstructured People Systems**

  HR policies, performance reviews, roles and talent processes are either unclear or undocumented.

OUR SERVICE PILLARS

Structured solutions across the employee performance lifecycle

Talentora Advisory groups its work into four service pillars, allowing clients to engage us for targeted interventions or broader people transformation projects.

01

Learning & Performance Development

Training needs assessment, learning design, facilitation, onboarding programs, train-the-trainer, supervisor development and training impact evaluation.

02

HR Systems & Advisory

HR policy development, role clarity, job description support, performance management structure, employee engagement and HR process review.

03

Talent & Recruitment Solutions

Recruitment support, talent screening, onboarding support, workforce planning, role profiling and new hire enablement.

04

Workforce Performance Consulting

Capability gap diagnosis, sales/team performance enablement, frontline productivity improvement, reporting, coaching and performance improvement planning.

SIGNATURE SOLUTIONS

Ready-to-adapt programs for immediate business needs

These offers can be delivered as one-off interventions, project-based engagements, or as part of broader workforce improvement programs.

Customer Service Excellence

- Service mindset and customer handling
- Complaint resolution and communication
- Practical role plays and service scenarios

Sales Capability Development

- Sales process discipline and cadence
- Product/value communication
- Performance coaching and field execution

Supervisor Development Program

- People management basics
- Coaching, feedback and team discipline
- Performance conversations and accountability

Train-the-Trainer

- Facilitation skills
- Adult learning principles
- Session design, delivery and evaluation

Onboarding System Design

- Induction structure and content
- Role-based learning path
- New hire productivity tracking

Performance Management Setup

- Goal setting and role clarity
- Review templates and process flow
- Manager guide and staff communication

DELIVERY METHODOLOGY

A practical approach: Diagnose. Design. Deliver.

We do not believe in generic slide delivery. Our process is built to understand the client context, design fit-for-purpose interventions, and support implementation with clear reporting.

1. Diagnose

Understand current realities through discovery, assessment, interviews, data review and capability gap analysis.

2. Design

Build practical learning, talent or HR solutions aligned with business objectives and workforce needs.

3. Deliver

Implement through facilitation, advisory support, tools, reporting and post-engagement recommendations.

Engagement options

- One-off training programs
- Project-based consulting engagements
- Monthly HR/L&D advisory support
- Customized workforce improvement programs

Typical deliverables

- Training materials and workbooks
- Policies, templates and toolkits
- Assessment reports and recommendations
- Implementation roadmap and management report

WHO WE SERVE

Built for organizations that need practical people solutions, not theory

Talentora Advisory is best positioned for growing organizations that need structured learning, stronger people systems and measurable workforce performance improvement.

SMEs Businesses building structure, teams and operational discipline.	**NGOs** Organizations seeking stronger capability, compliance and people development.	**Startups** Fast-growing teams that need scalable onboarding and performance systems.
Telecom & Distribution Sales, service and field teams requiring consistent execution.	**Renewable Energy** Field and customer-facing teams needing product, safety and sales capability.	**Corporate Teams** Departments seeking focused learning, HR or productivity interventions.

WHY TALENTORA ADVISORY

We combine strategic thinking with practical field-tested execution

Our strength is not only in designing good-looking training documents. It is in helping organizations build capability, structure and performance discipline that translate into better execution.

Practical delivery experience

Experience managing training delivery, onboarding and field capability development across large, multi-location teams.

Business-linked learning

Programs are designed to connect learning objectives with operational realities and measurable outcomes.

Flexible consulting model

We can deliver directly, collaborate with internal teams, or bring specialist associates where deeper HR advisory support is required.

Professional standards

Branded templates, structured discovery, clear reporting and implementation-focused deliverables support quality execution.

Leadership

Led by Mukhtar Yussuf, a strategic HR and talent development professional with experience in training management, stakeholder engagement, workforce development, reporting, onboarding and regional team leadership.

Ready to strengthen your people systems and workforce performance?

Let us begin with a structured discovery conversation to understand your current people, learning and performance priorities.

Call	Email	Location
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